



Summary of benefits

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Islands Health Plan	Ultimate
Area of cover	Guernsey, Jersey and Isle of Man, UK and Europe
Hospital network	Islands Health Plan Directory of Hospitals for UK and Channel Islands hospitals, any hospital in Europe
Extended hospital network option	+
Inpatient & day patient treatment	
Hospital and accommodation charges	✓
Out of directory cash benefit when a member receives treatment at a facility in the UK not listed in the Islands Health Plan Directory of Hospitals	£100 each day / night
Specialist fees (surgeons, anaesthetists and physicians)	✓
Parent accommodation: Charges for one parent staying in hospital with a child under the age of 18 and covered by the policy	✓
Hotel accommodation for one parent while a child is in hospital	£100 a night up to £500 per year
Emergency outside of Europe cover	Paid in full for up to 8 weeks treatment in any year up to a total of £50,000 a year
Cash benefit for each night you receive free inpatient treatment and free hospital accommodation within the UK or Channel Islands	£100 per night up to £2,000 per year
Inpatient psychiatric treatment	100 days per member lifetime
Outpatient cover	
Surgical procedures	✓
Computerised tomography (CT scan), magnetic resonance imaging (MRI scan) and positron emission tomography (PET scan) received as an inpatient, day patient or outpatient at any hospital in Europe and scanning centre within the Islands Health Plan Directory of Hospitals	✓
Computerised tomography (CT scan), magnetic resonance imaging (MRI scan) and positron emission tomography (PET scan) per visit for using a CT, MRI or PET facility in the UK that is not listed as a scanning centre in the Islands Health Plan Directory of Hospitals	£100 each visit
Outpatient treatment combined overall limit	✓
Specialist consultations	Treatment for GP referred physiotherapy and/or complementary practitioner treatment up to 10 sessions per year. Further sessions available under specialist referral up to your outpatient limit
Complementary practitioner charges	
Physiotherapy	
Diagnostic tests	
Psychiatric – outpatient consultations and treatment	Up to £1,000 per year
Cancer cover	
Radiotherapy and chemotherapy received as an inpatient, day patient or outpatient	✓
Drug treatment to prevent recurrence of cancer (excluding pre-existing conditions)	✓
Follow-up consultations (combined outpatient limit applies to routine monitoring consultations, tests and reviews for cancer)	✓
Day patient and outpatient radiotherapy and chemotherapy cash benefit when treatment and accommodation has been free of charge	£50 per day up to £5,000 per year
Experimental treatment for cancer	Costs and conditions to be agreed before treatment
Hospital-at-home	✓
Palliative care	✓
Hospice donation for end of life care	£100 per night
Spinal supports, knee braces and pneumatic walking boots	Combined limit of £5,000 per year
External prostheses during active treatment of cancer	
Purchase of wigs or other temporary head coverings during active treatment of cancer	Up to £400 per year
Transportation from the Islands to UK or another Island (for treatment not available locally) – for eligible cancer treatment only	Up to £1,500 per year
Dental & optical	
Accidental damage to teeth	Up to £1,000 per year
Dental treatment (non-routine dental treatment)	80% refund up to £350 per year 80% refund up to £200 per year Up to £25 for an eye test
Optical cover – Prescribed glasses and contact lenses	
Eye test	
Other benefits	
External prosthesis – an artificial, removable replacement for a part of the body	Up to £5,000 regardless of how long you remain a member of a plan arranged by AXA Global Healthcare Group ¹
GP fees (within your principal island of residence)	✓
Maternity cash benefit (payable for each birth when parent covered by the policy for more than one year)	£150 per birth
Health check	Up to £200 contribution every two years
Ambulance transport – for road ambulance for emergency transport to or between hospitals	✓
Evacuation and repatriation service	✓
Transportation from the Islands to UK or another Island (for treatment not available locally)	Up to £1,500 per year
Virtual Doctor service	✓
Virtual prescription costs	£200 per year for prescriptions issued through the Virtual Doctor service
Mind Health service	✓
Second Opinion service	✓
24/7 Health Support Line	✓

Key ✓ Included ✗ Not included + Optional upgrade available | The policy limits shown in the table are annual limits per member unless it says differently

Tailor your cover with our optional benefit

Access to our extended network of hospitals

As well as access to hospitals in Europe, the Channel Islands and the UK (as listed in the Islands Health Plan Directory of Hospitals), you can choose to extend your hospital network and gain access to a greater selection of hospitals in London.

Like most health insurance policies, there are a number of exclusions on our Islands Health Plan

Some of the key exclusions include:

- ✗ Treatment of medical conditions that you were aware of before you joined unless our medical history disregarded option is selected (available only for corporate groups of 10 or more)
- ✗ Treatment of chronic conditions
- ✗ Routine dental check-ups
- ✗ Routine pregnancy and childbirth except for complications
- ✗ Preventative treatment
- ✗ Claims if you have travelled outside of Europe to get treatment
- ✗ For treatment in the UK, any inpatient or day patient treatment, MRI, CT or PET scans and oral surgical procedures not received in a hospital, scanning centre or facility listed in the Islands Health Plan directory of hospitals.

¹AXA Global Healthcare Group - AXA Global Healthcare (UK) Limited and its subsidiaries globally, including AXA Global Healthcare (EU) Limited and AXA Global Healthcare (Hong Kong) Limited.